

MDW House Visits: Ensuring compliance, strengthening relationships

Dear Employers,

The Ministry of Manpower conducts house visits on households that employ Migrant Domestic Workers (MDW) to ensure compliance with employment regulations and to protect the well-being of MDWs.

These visits also support employers by uncovering and addressing issues that MDWs face at work but are hesitant to raise, and in turn fostering more positive working relationships between employers and MDWs. Read about how MOM's house visits could benefit you as an employer.

[Learn more about MDW House Visits](#)

► 3 ways the house visit benefits you

Let our officers, Nazurah and Natasha, share how MDW House Visits benefit employers.



Identifies and addresses underlying issues

"A helper working for a vegetarian household was unsure about asking her employer for meat for her meals. We encouraged her to speak to her employer politely, who was glad she did so and gave the MDW money to buy meat with."

Helps avoid unintended non-compliance

"An employer kept the passport of her MDW after being misinformed that this was allowed. We clarified that an MDW must always have access to her passport and advised that safe storage be provided for her personal belongings."

Reaches practical solutions to issues

"An MDW caring for an elderly person was upset because she wanted a rest day on a specific date, but the employer couldn't take leave on that day. We mediated between two parties to find a mutually-agreeable arrangement, which is for the rest day to be taken on two half-days."

[Get details about the process](#)

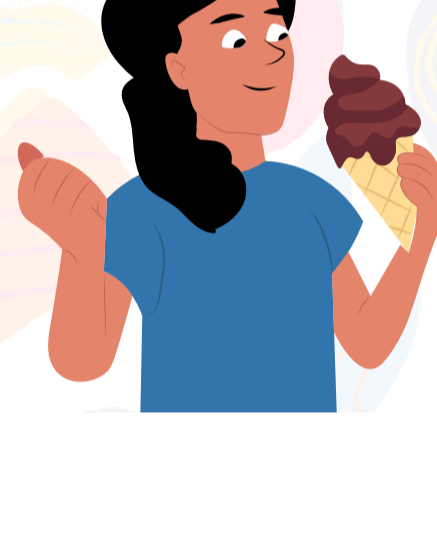
Quotes from employers about the visits

"This is a very good initiative. It lets helpers know that they have rights as employees and need to be given sufficient food and rest."
- Ms Loo Hui Min

"This house visit is good because the MDW is able to express herself and discover people outside of the household who can help her."
- Ms Nguyen Uyen Thao

Tell your MDW about our events for the MOM WhatsApp Channel this April!

She'll get a **FREE treat*** when she signs up for the Channel at these locations. Plus, she'll also earn more goodies for bringing friends who sign up too. **So spread the word and get her to join us!**



6 April
(11am - 2pm)
Peninsula Plaza
Paya Lebar Square
Dhoby Ghaut Green

20 April
(11am - 2pm)
City Plaza
Fort Canning Park



*Free item varies by location. While stocks last.

💡 Did You Know?

Since 1 January 2023, every MDW is entitled to one rest day per week, and that one of these each month can't be compensated away. We understand that life gets busy, but adhering to this practice is a legal requirement. Employers who fail to provide the mandatory rest day may be subjected to enforcement action by the Ministry of Manpower.

[More about rest days](#)

Activities for your MDW



Connect@Clementi: New Space for MDWs 13 Apr

Looking for a safe, comfortable space for your helper to spend her rest day in the West? Introduce her to Connect@Clementi! She can enjoy free Zumba and crocheting classes by ADEO, plus thrift shopping at the Salvation Army's pop-up store. **Admission is free!**

[Tell her about the new space](#)



Association of Employment Agencies (Singapore)

AEA(S) Fun Club

She can enjoy **FREE** outings and take part in language or art classes.

[Learn more](#)



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Better English, Smarter Communication For Your Helper 6 Apr

Improve her communication with you and your household members.

[Enhance her English](#)

CDE Centre for Domestic Employees

Caregiver's First Response Programme 6 and 20 Apr 13 and 27 Apr

She'll develop the skills to manage falls and burns, learn how to use the AED and more.

[Teach her first response](#)



The Salvation Army

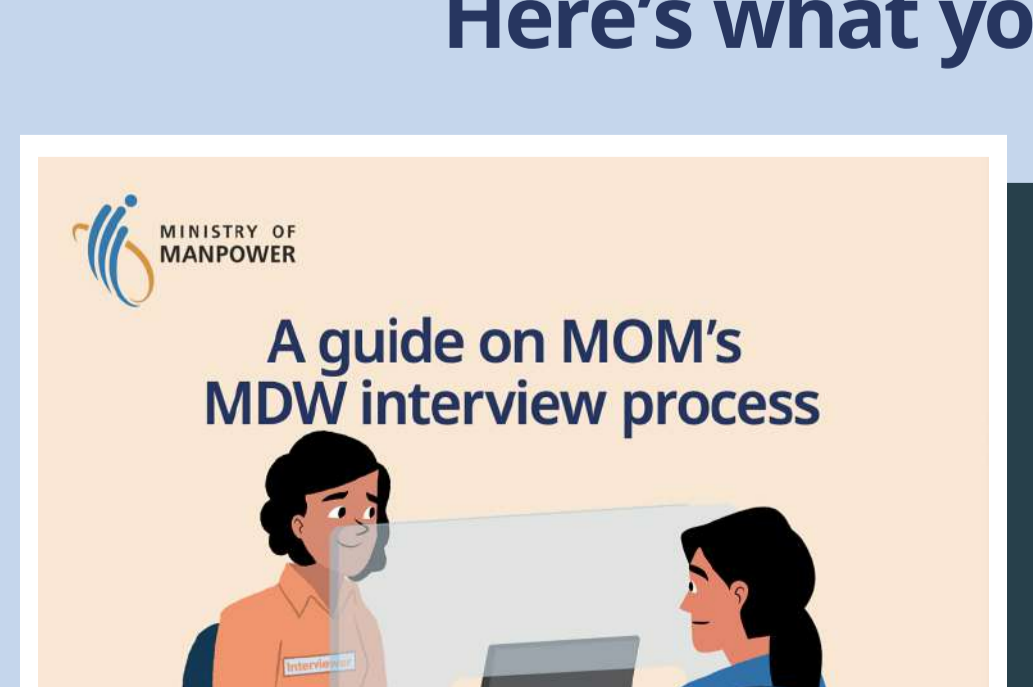
A Caregiver's Guide to Dementia 29 Apr

Train her to care for persons living with dementia.

[Upskill her](#)



Here's what you missed ...



[← Learn more about the MDW Interview process.](#)



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